

**SSD 12618001 104-116 Regent Street – Main Construction Complaints Register**

Rev: 2  
Last Rev and Date: Rev 1 Jun-23  
Date: Jul-23

No	Date	Description of Complaint	Action Taken or Reason Why No Action was Taken	Monitoring Details of Follow up Contact	Date Complaint Closed/Resolved
1	05.07.2023	Neighbouring property had advised the department of planning that they had not received a notification for commencement of work.	A copy of the commencement of work notification was issued individually to the property.	Property contact details added to the notifications mailing list.	05.07.2023
2	25.07/2023	Neighbouring property sent email to RCC advising of poor NBN Connectivity due to site works.	RCC not responsible for NBN connectivity issues.	N/A	25.07.2023